

GDPR and Privacy Policy for Medi-Plinth Equipment Limited

1. Introduction

Medi-Plinth Equipment Limited (“we”, “our”, “us”) is committed to protecting the privacy and data of our customers, suppliers, and business partners in accordance with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and all other applicable data protection laws.

This notice explains how we collect, use, store, and protect personal data.

2. Personal Data and Our Products

Medi-Plinth Equipment Limited manufactures and supplies Class I medical devices.
We confirm that:

Our medical devices do not store, record, or process any personal data.

No personal or patient-identifiable information is collected, retained, or transmitted by any of our products.

Accordingly, data protection and privacy risks associated with our products are minimal.

3. Personal Data We Process

While our products do not process personal data, Medi-Plinth Equipment Limited may collect and retain limited personal data during normal business operations, such as:

Customer and supplier contact information, including name, job title, business address, telephone number, and email address.

Purchase and service records for warranty, traceability, and regulatory compliance.

Financial and transaction information necessary to process payments and maintain business accounts.

This processing is conducted in line with the Medical Device Regulation (MDR), UKCA marking requirements, and UK government obligations for private limited companies.

4. Legal Basis for Processing

We process personal data only when there is a lawful basis to do so, including:

To fulfil contractual obligations (e.g., processing an order).

To comply with legal and regulatory requirements (e.g., product traceability under MDR/UKCA).

For legitimate business interests (e.g., maintaining supplier and customer relationships).

We do not use personal data for marketing purposes without consent.

5. Data Retention

We retain personal data only for as long as necessary to:

Meet regulatory, financial, and business record-keeping requirements; and

Support product traceability and after-sales service obligations.

After this period, data is securely deleted or anonymised.

6. Data Security

We apply appropriate technical and organisational measures to protect all personal data under our control against accidental loss, unauthorised access, or misuse.

7. Sharing of Personal Data

We do not sell or share personal data with third parties for marketing purposes.

Data may be shared with trusted partners or regulatory bodies only when:

Required by law or regulation (e.g., MHRA compliance).

Necessary to deliver or support a contracted service (e.g., couriers, service engineers).

All third parties are required to maintain equivalent data protection standards.

8. Your Rights

Under the UK GDPR, you have the right to:

Access and obtain a copy of your personal data.

Request correction or deletion of inaccurate or unnecessary data.

Object to processing in certain circumstances.

Lodge a complaint with the Information Commissioner's Office (ICO).

To exercise your rights, please contact us using the details below.

9. Contact Details

Medi-Plinth Equipment Limited
7-11 Holywells Road
Ipswich
Suffolk
IP3 0DL
Tel: 01473 212 010
Email: sales@medi-plinth.co.uk
Website: www.medi-plinth.co.uk

10. Updates to This Notice

We annually review and if required update this Policy to reflect changes in legislation or our practices. The latest version will always be available on our website.

A handwritten signature in black ink, appearing to read 'Tom Hart'.

Tom Hart
General Manager
Medi-Plinth Equipment Ltd
01.01.2025

A handwritten signature in black ink, appearing to read 'Raj Singh'.

Raj Singh
Director
Medi-Plinth Equipment Ltd
01.01.2025